



WORLD PAC has been servicing the automotive import repair specialty market for over 30 years by providing 'the Right Part at the Right Time.' WORLD PAC has over 50 distribution facilities throughout North America providing multiple same day service within close proximity of each facility. Their vast fleet of company owned vehicles provides timely and consistent service in most metro areas. They also utilize a premier overnight service to every address in North America.

The company has a broad offering of Asian, British, European and Swedish automotive parts and accessories spanning over 25 vehicle lines including many domestic applications. They stock quality OEM parts with

multiple brands that are very familiar to the import repair specialty shop. The quality of parts is the cornerstone of their value proposition to their customers to ensure that the part has the proper fit- the first time.

WORLD PAC offers a full array of business solutions. SpeedDIAL, first



introduced in 1998, is a free online catalog and fulfillment ordering software program which is now used by thousands of repair facilities while transacting over 60% of their sales activities. Some key features include: integration with the leading Shop Management Software companies for ease of use, 30,000+ High Resolution Color Images, Shop Discussion Forums, Message e-Mail Center, view Real Time Inventory and Pricing, Self-Service Returns and much more. WORLD PAC will also present over 300 advanced technical seminars and over 50 business management seminars through their WTI program in 2005. They also offer a unique direct mail on-line 'acquisition marketing' program called My Customer Builder to assist customers in increasing their customer car counts.

